

SATURDAY, JUNE 11, 2005, AT 1:01 PM- Sergeant Anderson and Jeff Radtke

SUPERVISOR: Sergeant Anderson, may I help you.

RADTKE: Hey, Sergeant Anderson, JeffRadtke. How're doing?

SUPERVISOR: Very good, sir.

RADTKE: Good. Hey, I want you to do me a favor. There's a nice young lady in dispatch center, there. She in one minute helped me more than three other people in the whole department helped me in the last three days, and I didn't catch her name. And I just had a quick question, I was trying to track down a customer's missing cell phone on Thursday and was told I would have to contact the property room on Friday. When I called, they said the property room was closed up and there was nothing they could do. I stopped in there last night to see if they could just check and see, and they said no you'll have to go to the property room. I find this is rather ridiculous. I called today and I said I'm looking for a cell phone that's missing for a customer and she said, Oh, well what day do you think it was lost? I think it was, anything after the 8th, it would have been turned in by you. She said, Well, let me look, and she looked - nope, nothing turned in and in 30 seconds she did more for me than three people down there did in two days. And I think that she should be complimented on that.

SUPERVISOR: Sure.

RADTKE: She was better on the facts, figure out which one she is. Those other three people, I'll figure out who they are and we'll take it from there.

SUPERVISOR: Okay.

RADTKE: Because I don't, I don't particularly - cuz I was down there last night. The lady I talked to at the desk last night treated me very, you know, very snotty.

SUPERVISOR: Okay.

RADTKE: And a lady heard me getting treated that way and she said if you get treated that way, then that's not good. I mean, I don't mean, I don't - when somebody walks into there, they should be treated with respect and if somebody is having a bad day or they're just crabby, well that's just tough luck. I mean, we need customer service. And that lady provided it. Whoever she was. So, that's my concern,

SUPERVISOR: Okay.

RADTKE: But those other three people, I mean. What is policy if something is lost. Can we call down and find out what what - I don't know, do we have to call the property room. What's the deal⁹

SUPERVISOR: The property room would have the list of everything that was, that would have been found. Occasionally, things are turned in at the desk and they stay there for a while until it's tagged into the property section so it's controlled.

RADTKE: But do you have access to the computer to see if someone turned something in?

SUPERVISOR: If it's not, if there was a complaint generated, yes.

RADTKE: Oh, okay. Okay, so nothing, okay. Well at least she gave me more information than anybody else did. At least, it helped me, so.

SUPERVISOR: Sure.

RADTKE: Go pat her on the back, and the other ones - well, I'll start writing names down and talk to Sherven about them.

SUPERVISOR: Can your cell phone, can you find it by GPS chip?

RADTKE: No. No, no, because we don't have the capabilities in Sheboygan County at this - through the GPS. That's a very expensive technology. What happens is this - when you call 911, um, that would kick the GPS locator in.

SUPERVISOR: Okay.

RADTKE: That's the only time it works, But we don't have that capability here yet. Only Waukesha County does and God, I don't - I was talking to Reinfeldt about that about 2 weeks ago. I don't know what the cost of it's going to be, but it's going to be very expensive. I don't know how long it's going to be until we actually get it in.

SUPERVISOR: Yen, and how much that would cost the customer.

RADTKE: Well, the customer, it's not so much that. See, it's something the FCC mandated and every phone we sell, we gotta have that in there.

SUPERVISOR: Okay.

RADTKE: But I would like to know, as long as they're looking at this, especially with trying to figure out where to put a new police station right now, that we should probably look at putting that in right away. Although the 911 calls all go to the County anyway off a cell phone,

SUPERVISOR: That's correct.

RADTKE: Initially, yeh. So, we'll look at that, that's a good question for Public Protection and Safety to look at.

SUPERVISOR: Cool.

RADTKE: As soon as we get done taking care of the seagull issue.

SUPERVISOR: (laugh) I had an individual calling me about that a little while ago.

RADTKE: What's going on out there?

SUPERVISOR: You know, he says he's one of the individuals who will be addressing the meeting about it coming up on Tuesday.

RADTKE: Oh, God, that's a regular pain out there. I called WHBL the other day and got ahold of the Department of Agriculture, their ?? Division, and I had a fella contact me back, I got some information to present at the meeting myself Tuesday night. The biggest issue we have right now, Sergeant, is making sure people stay out of that field because they're nesting and when they start hatching, they'll start attacking.

SUPERVISOR; Yeh, there will be mothers who will be mad,

RADTKE: Yeh, extremely mad. And the City, I don't know what we're gonna do about it. I really don't. They say the City, the Press says the City needs to do something. Well, I mean what are we gonna do -go upstairs in the Common Council, sit down and register each seagull that lands in the fields and expect them to go to the county jail. Come on, there's not much we can do.

SUPERVISOR: Correct.

RADTKE: They're protected. It kind of sucks, but it's gonna be a mess, that's all. There's nothing we can do this year. I don't think there's actually anything we can do probably until the winter months about that one.

SUPERVISOR: No, nature usually takes care of itself, though.

RADTKE: Well, if somebody builds a building there. That will take care of the issue.

SUPERVISOR: Sure, exactly. Hey, that's a good idea. We can get another business down there.

RADTKE: That's what the Mayor said. I was over talking to Juan about it the other day. He says, have that guy build a building, that will take care of the issue.

SUPERVISOR; There you go.

RADTKE: So, then we'll have the problem somewhere else though. Go pat that lady on the back, whichever one it was.

SUPERVISOR: Yeh, Darcie.

RADTKE: Okay.

SUPERVISOR: Alright.

RADTKE; Thanks.

SUPERVISOR: Bye-bye.

RADTKE: Bye.