



SHEBOYGAN POLICE DEPARTMENT  
OPERATIONS DIVISION

# Memo

**To:** Bobbi Jo Tetzfaff, Telecommunicator  
**From:** Allen J. Sherven, Deputy Chief Operations  
**Date:** July 8, 2005  
**Re:** Internal Investigation

On June 14, 2005, Alderperson Jeffrey Radtke filed a complaint of rudeness against you and two (2) other dispatchers. On July 7, 2005, Lieutenant Jan Reinfekft and I conducted a final interview with Alderperson Radtke. The facts of the matter were discussed with him, and he realized that he had filed this complaint in error. He requested that we convey his apologies to each and every one of you. His statement is as follows;

"I had filed a complaint about the treatment I perceived as a runaround at the Sheboygan Police Department. The perception I had at the time was that I could not get any answers on a phone I was looking for. The statements I made were not meant to be a lie of any kind, but pure frustration as I felt I was getting no help on a issue I had called in on several times over the years. At no time did I ever mean to portray a lie, but it was strictly my perception I was getting no answers on the issue for which I called. I do however offer a heartfelt apology to those who were affected by my perception. Those names are unknown to me, but I do not want to in any way hurt or hinder their employment I simply want to say I am sorry and please continue to do the work you do. Please again accept my apology for what I perceived as getting what I at the time thought was a runaround, but realize ft was a simple mistake on my part that could have had consequences and it was truly my mistake."

The complaint of rudeness is classified as Unfounded. We appreciate your cooperation in the matter. Each of you are excellent employees and your professionalism is self-evident in the results of the investigation.

If you have any questions, please contact me.

Sincerely,

Allen J. Sherven  
Deputy Chief/Operations Division

AJS:pmk